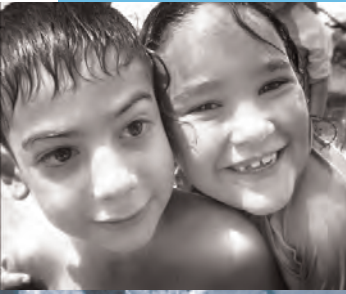


BUCKS COUNTY



WHERE TO GO FOR HELP

A Guide to Outpatient Behavioral Health Services for
Bucks County's Children and Adolescents
Enrolled in Medical Assistance and CHIP



A PUBLICATION OF:

Public Citizens for Children & Youth

INTRODUCTION

As many as 20% of all children and adolescents have behavioral health concerns, according to the U.S. Department of Health and Human Services.

It is often difficult for families to recognize that their child may be struggling with a behavioral health concern. During these times families have a lot of questions and don't know where to turn. Realizing that your child needs behavioral health treatment can be overwhelming and, at times confusing, but help is available. This resource guide was created to help parents, counselors, health care providers and others who care for children, in Bucks County. We hope it will help you make sense of the behavioral health system for children insured through Medical Assistance (MA) or the Children's Health Insurance Program (CHIP), and link you to the services you and your child need.

The good news is that children's behavioral health problems can be successfully recognized and treated. Studies indicate that children and adolescents do improve with the right treatment.

The good news is that children's behavioral health problems can be successfully recognized and treated. Studies indicate that children and adolescents do improve with the right treatment.

There are behavioral health agencies in Bucks County that specialize in programs for children and adolescents, and who serve children enrolled in Medical Assistance or CHIP. See the [blue pages](#) for a list and map of these places.

For those children enrolled in Medical Assistance, they are provided "all medically necessary" health services— this includes behavioral health treatment. Children insured through Medical Assistance can get this treatment for free. Often children with a behavioral health disability can receive Medical Assistance; for help applying for this special category of Medical Assistance, contact Public Citizens for Children and Youth (PCCY) at 215-563-5848 x17.

The Children's Health Insurance Program (CHIP) and most private insurance companies cover behavioral health, but the services that are available vary by the child's plan. The behavioral health benefit for children insured through CHIP or on private insurance is usually more limited than what is offered by Medical Assistance. Parents should call their child's insurance company for more details.

Even without insurance, help is available. (See the [blue pages](#) for more information about services available to uninsurable children).

HOW DO I KNOW IF MY CHILD NEEDS BEHAVIORAL HEALTH SERVICES?

It can be hard to know if your child needs behavioral health services. Behaviors like temper tantrums, nightmares, crying or fighting at home or at school, can be normal parts of childhood development. These problems come and go as kids grow up. In some cases, however, these behaviors last a long time. This may be a sign that your child is in distress and requires an assessment to determine if treatment is necessary.

Here are some of the warning signs that might mean your child needs an assessment:

- If you see changes in your child's behavior or if he/she seems increasingly upset, angry or cranky much of the time.
- If your child appears unhappy or depressed for long periods of time.
- If there has been a big change in your child's life and he or she continues to have trouble adjusting for a long period of time.
- If your child is not eating or sleeping as well as he or she normally does.
- If your child is increasingly worried or scared, or often says he or she doesn't feel well.
- If your child stops being interested in his or her friends.
- If your child has difficulty keeping up in school or can't seem to concentrate.
- If your child is not interested in doing things he or she used to enjoy.
- If you notice changes in your child's eating, sleeping or going to the bathroom (such as wetting him or herself after being toilet trained).
- If your child suddenly starts playing in very sexual ways.
- If your child is fighting with others a lot.

WHAT DO I DO IF I THINK MY CHILD IS EXPERIENCING A BEHAVIORAL HEALTH PROBLEM?

You are the expert on your child's typical behavior patterns; trust your instincts and contact a professional if you think something is wrong.

If you believe your child has a behavioral health problem, begin by calmly talking about your concerns with him/her. Ask questions like, "how do you feel" - and take time to listen. If your child continues having difficulty and speaking with the child has failed to make changes, it may be time to seek help from a behavioral health provider or other health care professional.

If you believe your child has a behavioral health problem, begin by calmly talking about your concerns with him/her. Ask questions like, "how do you feel" - and take time to listen.

You can do this by contacting your child's health insurance plan (the phone number is usually on the back of your child's health insurance card) or a behavioral health treatment center (see the [blue pages](#) for a list of agencies in your area).

WHAT IS OUTPATIENT TREATMENT?

Outpatient treatment means that your child gets services in the community while continuing to live at home. This is the most common form of behavioral health care for children and adolescents.

Outpatient treatment usually occurs at a behavioral health provider's office. Treatment is based on a comprehensive evaluation of your child and family's needs. This assessment occurs within the first few appointments, and it is used to create your child's treatment plan. Outpatient treatment can include:

- one-on-one counseling with a therapist
- group therapy with a therapist and multiple children
- family counseling
- psychiatric evaluations
- psychological evaluation or testing
- bio-psycho-social assessments
- medication management
- drug and alcohol counseling

For children on Medical Assistance, community-based services are also available and can occur in your child's home or school. These services can include:

- targeted case management
- wraparound (also known as Behavioral Health Rehabilitation Services or BHRS)
- family based therapy

Call Magellan Behavioral Health of Pennsylvania, Inc., (1-877-769-9784) or your child's behavioral health provider about how to access these community-based services.



HOW DO I ACCESS BEHAVIORAL HEALTH TREATMENT FOR MY CHILD?

1. Get your child health insurance.

You can call Public Citizens for Children and Youth (PCCY) at (215)563-5848 x17 or YWCA of Bucks County at (215) 953-7793 x114, for help with insuring your child.

If you have already applied for health insurance for your child, and he or she has been denied, and is not eligible, look at the list on the [blue pages](#) for providers who accept uninsured children.

2. Contact a behavioral health provider near you to schedule services

Remember - all Pennsylvania children, regardless of income, are now eligible for the Children's Health Insurance Program (CHIP)!

for your child. See the [blue pages](#) of this guide for a map and list of behavioral health facilities. Be prepared to schedule a first appointment with the clinic when you call. Make sure you know when both you and your child can make it to an appointment. At times agencies may ask you to leave your name and phone number so someone can return your call.

***When making an appointment always make sure that the agency still accepts your child's insurance.**

3. You can contact more than one agency to access services for your child. If you need help finding a behavioral health agency or individual provider in your neighborhood, call your child's health insurance company. For children insured through Medical Assistance call Magellan at 1-877-769-9784. For a list of other behavioral health insurance company phone numbers see page 10. If your child has a doctor he/she sees regularly, try asking that doctor for a suggestion. Other people who might have ideas for identifying behavioral health providers are staff at your child's school like the school nurse or counselor.

If your child has a doctor he/she sees regularly, try asking that doctor for a suggestion.

HOW LONG WILL MY CHILD WAIT TO ACCESS OUTPATIENT SERVICES?

Behavioral health agencies that accept Medical Assistance (MA) are required to offer intake appointments to children on MA within 1 hour if it

is an emergency, within 24 hours if it is urgent and within 7 days for a routine assessment. However, at the printing of this resource guide, some centers had delays for a first appointment. If an agency you call has delays don't be discouraged. Your child might be able to be seen more quickly at another agency.

If your child is insured through Medical Assistance and you experience a delay in scheduling your child's intake appointment, please report this to Magellan Behavioral Health (1-877-769-9784) immediately. They will assist you in accessing an intake appointment within the required timeframe.

You can call around to different agencies in your area to see which can give you an appointment first. The map on the **blue pages** shows where many outpatient providers are located.



For children who are insured through CHIP or a private insurance company, the allowable wait times vary among agencies.

WHAT WILL HAPPEN AT MY CHILD'S FIRST APPOINTMENT?

Your child's first appointment is usually called an intake. At an intake appointment, a therapist or other trained behavioral health professional will perform an assessment, or evaluation, and talk with you and/or your child to find out about the difficulties your child is experiencing. The behavioral health professional may ask you about how your child deals with social situations, how he/she has been acting and about his/her physical health. At the end of the intake assessment, your child, you and the behavioral health professional will determine next steps such as a psychiatric evaluation, outpatient therapy or community-based services such as those discussed on page 4.

Questions You May Want To Ask Your Child's Behavioral Health Professional:

- How long have you been providing children's behavioral health services?
- Will you see my child alone or will the family be involved in therapy?
- Will my child be evaluated for further behavioral health difficulties?
- How often will my child have to come to therapy sessions? How long will they last?
- Will my child's therapy sessions be scheduled at a good time for me so that I don't have to miss work?

HOW LONG WILL MY CHILD BE IN THERAPY?

Sometimes, just a few treatment sessions with a therapist will be enough. Often, continuing therapy (10-12 sessions or more) may be the most helpful for your child. The length of therapy is based on many factors: the type of behavioral health problem your child is experiencing, the goals of the therapy and how easy it is for your child and the family to make changes.

WHAT RESOURCES ARE AVAILABLE FOR DRUG AND ALCOHOL TREATMENT FOR CHILDREN AND ADOLESCENTS?

There are a number of agencies in the area that specialize in drug and alcohol treatment for children and adolescents. These agencies offer a variety of services, including individual, group and family counseling to help young people and their families deal with substance abuse issues. See the [blue pages](#) for a list of agencies in Bucks County that offer substance abuse counseling to children and adolescents.

WHAT IF MY CHILD NEEDS MEDICATION?

Some children are treated with medications for their mental health diagnoses, but most are not. If your child's behavioral health professional recommends medications, he/she will be referred to see a psychiatrist. Psychiatrists are medical doctors trained to assess behavioral, emotional and mental health issues, and recommend medication as necessary. Only doctors can prescribe medications for your child.

Your behavioral health professional should help you find a psychiatrist for your child or you can contact your insurance company. Sometimes your child may have to wait to see a psychiatrist. If this happens, speak with your child's behavioral health professional or insurance company to see if they can help get your child seen more quickly.

For children enrolled in Medical Assistance, contact Magellan Behavioral Health at 1(877)769-9784, immediately and they will assist you in accessing an appointment within the required timeframe.

DO I NEED TO GIVE PERMISSION FOR MY CHILD TO SEE A THERAPIST?

If a child is under 14, permission from his or her parent or guardian is needed to start behavioral health treatment. If teenagers are over 14, and are insured through Medical Assistance or CHIP, they do not need parental permission to get treatment. However, some behavioral health providers may require adolescents to receive parental permission before providing treatment.

For drug and alcohol assessment, children and adolescents of any age do not need their family's permission to get substance abuse treatment. However, parents and other caregivers should always try to be engaged with their teen's treatment, as this is one of the most effective ways toward recovery. If a teen has a substance abuse issue, but refuses to seek treatment, as a last resort, children under the age of 18, can be legally compelled to obtain treatment because of Act 53 of 1997.

If your teen doesn't want help, don't be discouraged. Try asking another trusted adult, friend, counselor, or teacher to talk with your child and encourage him or her to get help. You can also talk to a behavioral health professional at one of the facilities listed on the [blue pages](#) for ideas on how to help your child accept treatment.

WHAT IF I AM UNHAPPY WITH MY CHILD'S BEHAVIORAL HEALTH PROFESSIONAL?

You can always ask to change your child's therapist within an agency or to switch agencies. It is also important to try to talk with your child's therapist about your concerns because sometimes difficult issues come up in therapy.

If there is a more serious problem, you should first file a complaint with the behavioral health provider. If your problem is not resolved, you should then file a complaint with your child's behavioral health insurance company. Call your child's behavioral health insurance company for more information on their complaints process. For those children enrolled in Medical Assistance, as a last resort you can contact the Bucks County Department of Mental Health/Mental Retardation at (215) 442-0760.

If you would like assistance and support with the complaint or grievance process, you can call the Parents Involved Network (PIN) main Hotline number at 1 (800) 688-4226 x513. If you need additional help filing a complaint, contact Public Citizens for Children and Youth at (215)563-5848 x17.

WHAT SHOULD I DO IN AN EMERGENCY?

If the emergency is life threatening, call 911.

If your child is having a non-life-threatening behavioral health emergency, there are three different crisis centers in Bucks County where you can take your child.

For Lower Bucks County the closest center is Lower Bucks Hospital ER- 501 Bath Road, Bristol, PA 19007. Their phone number is (215) 785-9765.

For Central Bucks County, take your child to Doylestown Hospital ER where Lenape Valley Foundation Crisis Center is located- 595 West State Street, Doylestown, PA 18901 (at Route 202 and the 611 Bypass). Their phone number is (215) 345-5327.

For Upper Bucks County, take your child to Grandview Hospital where the Penn Foundation Crisis Center is located- 807 Lawn Ave., Sellersville, PA 18960. Their phone number is (215) 257-6551.

At any of the crisis centers, your child will be evaluated by a crisis worker who will then speak with a psychiatrist to determine if inpatient psychiatric hospitalization is necessary.

If you believe your child age 14 or older is a danger to him or herself or others, and he/she is unwilling to go to a mental health crisis center, you or another witness to your child's dangerous behaviors can go to any of the psychiatric crisis centers to file a petition for an involuntary evaluation (called a "302"). If the "302" petition is approved, this means that your child will be required to go to the psychiatric crisis center for an involuntary psychiatric evaluation.

If your child is evaluated at a psychiatric crisis center and the psychiatrist determines that he/she needs inpatient hospitalization for psychiatric treatment and stabilization, this means that the child can be admitted to a psychiatric hospital. However, if your child does not need inpatient treatment, he/she will be discharged with after-care suggestions like follow-up with the child's behavioral health professional.

Another option for a non-life-threatening emergency is to call Contact Greater Philadelphia, a 24-hour Hotline at which volunteers are trained in crisis intervention and active listening. The numbers for Bucks County are:

Lower Bucks: (215) 355-6000 or (215) 547-1889

Central Bucks: (215) 340-1998

Upper Bucks: (215) 536-0911

HOW DO I PAY FOR CARE FOR MY CHILD?

Medical Assistance:

Children who have Medical Assistance (MA) can get “all medically necessary” behavioral health services free of charge, based on the diagnosis. In Bucks County, behavioral health services for children and adults on Medical Assistance are provided by a managed care provider called Magellan Behavioral Health of Pennsylvania, Inc. You can call Magellan at 1 (877) 769-9784. They can direct you to a behavioral health agency where you can get help.

CHIP:

Most children with private insurance or CHIP in Bucks County have commercial Magellan as their behavioral health provider. But there may be exceptions. The best way to find your child’s behavioral health plan is to look on the back of his/her insurance card where the behavioral health insurance company is usually listed. If you cannot find your child’s card, listed below are many health insurance companies that serve Bucks County children and the phone numbers for their behavioral health insurance plan. You can call these numbers to request a list of behavioral health providers and services that your child is eligible for.

The Behavioral Health providers for **CHIP** in this region are Aetna, AmeriChoice and Keystone Health Plan East (which is through Independence Blue Cross' Caring Foundation).

Aetna: 1(800) 755-2422

AmeriChoice (through Magellan): 1(888) 207-2911

Keystone Health Plan East: 1(800) 688-1911

Private Insurance:

If you have private insurance in southeastern PA, you probably use one of the companies below. Here is a list with their most direct phone numbers for behavioral health services:

Aetna: 1(800) 424-1580

Cigna: 1(800) 926-2273

Independence Blue Cross (Personal Choice): (215) 569-8189 (enrollment)

Oxford: 1(800) 444-6222

TRICARE (Health Net): 1 (877) TRICARE, (1-877-874-2273)

United Health Care: 1(800) 562-2532

CAN MY CHILD GET SERVICES EVEN WITHOUT HEALTH INSURANCE?

Children who do not have insurance can get treatment at one of the Base Service Units (BSU), which are community-based behavioral health centers. These centers will treat any county resident. They provide free or very low cost behavioral health treatment to all residents who are not eligible for insurance. See map on [blue pages](#) for a listing of these and other centers that accept uninsured children in Bucks County.

Remember - most children in Bucks County can get health insurance! If your child does not have health insurance you can call PCCY's confidential Child Health Watch hotline at (215) 563-5848 x17, to apply for insurance over the phone. You can also go to your neighborhood County Assistance Office (welfare office) and apply in person. There are two County Assistance Offices (CAO) in Bucks County. One is in Bristol and the phone number is (215) 781-3000. The other CAO is in Warminster, and the phone number is (215) 443-3200. If you have Internet access you can apply for health insurance on COMPASS at www.compass.state.pa.us



WHAT IF MY CHILD NEEDS HELP GETTING TO THERAPY?

All children on Medical Assistance can get help with transportation to health appointments. In order to get this service you must have an ACCESS card (a yellow card with blue print, issued by the Pennsylvania Department of Public Welfare), which you receive when you enroll in Medical Assistance. Through the Medical Assistance Transportation Program, you can receive free transportation or be reimbursed for travel expenses to approved medical facilities and treatments.

For more information or to apply for the transportation program, call Bucks County Transport, Inc. at 1 (888) 795-0740 or (215) 794-8360. You have to complete Section I of the Medical Assistance Transportation Program Application and have your physician complete and sign Section II.

GLOSSARY OF COMMONLY USED WORDS

Behavioral Health

This word is used to mean both mental health and drug and alcohol services.

BSU

Base Service Units are the county contracted, community behavioral health centers in Bucks County that offer help with applying for Medical Assistance (MA), and provide services to children on MA and children not eligible for insurance.

Community-based services

This term refers to expanded services available to children on Medical Assistance, such as wraparound and case management.

Diagnosis

A diagnosis is the name given to your child's behavioral health condition. It will help determine what type of treatment he or she will require. Such terms as depression or anxiety are considered a 'diagnosis'.

Evaluations

An evaluation is an examination by a behavioral health professional or medical doctor to determine a diagnosis, what behavioral health problems your child is experiencing and which services are most appropriate.

Medical Assistance (MA)

If you have AmeriChoice, Health Partners or Keystone Mercy insurance and/or an ACCESS card, you have Medical Assistance.



CLASSES / SUPPORT GROUPS / RESOURCES

(Inclusion in this guide does not signify an endorsement by PCCY)

PARENTING CLASSES

The following agencies offer parenting classes for parents with children of all ages that cover a wide range of issues including: early child development, tantrums, understanding adolescents, limit setting and discipline, etc. :

Pennsylvania Family Support Alliance

1 (800) 448-4906

This organization can help connect parents to parenting classes statewide (just tell them your county and they can find a number of classes in your area).

Child, Home and Community

(215) 348-9770

Family Service Association of Bucks County

Langhorne: (215) 757-6916

Doylestown: (215) 345-0550

Quakertown: (215) 538-1616

Kelly Family Center in Bristol: (215) 781-6602

Catholic Social Services, St. Mary Medical Center- Family Resource Center

(215) 245-8563 (Bensalem)

YWCA of Bucks County

(215) 953-7793 x114

Sandy Blitzstein, Director of Family and Self-Sufficiency Programs.

www.ywcabucks.org

Parenting Classes promote positive child development and healthy family relationships.

Upper Bucks Parenting Center

(215) 538-4797

www.upperbucksparentingcenter.org



PARENT SUPPORT GROUPS

The following are support groups for families who have children with developmental or behavioral health needs:

Arc of Montgomery County (serves Bucks County for advocacy)

(610) 265-4700

www.marcpa.org

Arc is an advocacy organization that assists families with children with developmental and mental health concerns in navigating the special education system and connects families to peer supports and recreational activities for their children.

NAMI - Can Support Program for Parents

1 (866) 399-6264

www.nami.org

NAMI-Can is a support group for parents of children and adolescents with behavioral health needs.

NAMI: Lower/Central Bucks- Family to Family Support Group

1 (866) 399-6264

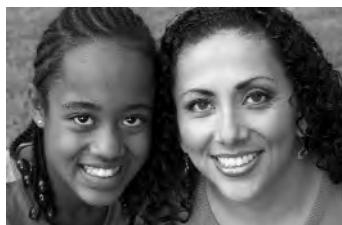
The Family to Family Support Group offers emotional support and coping skills for families and friends of persons with serious brain disorders.

Parent to Parent of Pennsylvania

1 (800) 986-4550

www.parenttoparent.org

Parent to Parent is a statewide parent peer support network for parents and caregivers who are caring for children with behavioral health concerns.



PARENT RESOURCES

Here is a list of other organizations in the community that can help families:

L.I.F.E. (Living in Family Environments)

(lower Bucks County): (215) 750-7651 or Toll Free 1 (888) 442-1590

(upper and central Bucks County): (215) 794-5420

L.I.F.E. is a nonprofit parent/family support program that offers assistance to families of children and adolescents with social/emotional, behavioral and/or learning issues.

Parent Education Network (PEN)

1 (800) 522-5827

www.parentednet.org

PEN is a statewide coalition of parents that offers consultation and parent guidance regarding early intervention and special education services.

Parents Involved Network (PIN)

(800) 688-4226 x513

www.pinofpa.org

PIN, an advocacy and support group, is a project of the Mental Health Association of southeastern PA that assists parents and caregivers of children with emotional and behavioral disorders.

United Way of Bucks County

First Call for Help (215) 538-1266 or (215) 949-1660 or (215) 348-4810

www.uwbucks.org/firstcall.htm

Referral and information source for social services in Bucks County.

TEEN RESOURCES

The Teen Center at the Oxford Valley Mall

One Oxford Valley Building, Oxford Valley Mall, Langhorne, PA

(215) 757-7823

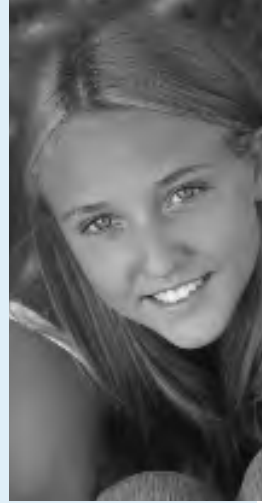
The Teen Center offers drop-in counseling services for at-risk Bucks County youth and is staffed by clinical psychologists, counselors and art and music therapists. It is run by Family Service Association of Bucks County.

YWCA of Bucks County

(215) 953-7793 x101—Prevention Services

www.ywcabucks.org

Teens can participate in community-based groups that meet in neighborhood centers and/or schools. Groups provide a place for teenagers to talk about their daily lives and offer such programs as, “Safe Dates” which helps teens understand the difference between healthy and harmful relationships, and YW-Teens, for boys and girls ages 12-17 to learn life skills, go on field trips and discuss prevention of harmful behaviors (substance abuse, violence, school delinquency).



HELPFUL INTERNET SITES

Bucks County Department of Mental Health/Mental Retardation

www.buckscounty.org/government/departments/HumanServices/Mentalhealth/index.aspx

This website includes a link to the Bucks County Individual and Family Resource Handbook that was completed in Spring '07.

Center for Autistic Children

www.autismhelp.org.

The center provides information for families with a child on the autism spectrum.

Division for Early Childhood- The Council for Exceptional Children

www.dec-sped.org

The Council advocates for families with special needs children birth to eight years of age.

Magellan Behavioral Health

www.magellanhealth.com

Magellan Behavioral Health is the contracted behavioral health insurance organization for Medical Assistance clients in Bucks County.

Mental Health Association of Southeastern Pennsylvania (MHASP)

www.mhasp.org

MHASP is a citizens' organization that supports education and advocacy programs for children and families with mental illness.

National Alliance on Mental Illness

www.nami.org

The alliance is a national advocacy group dedicated to improving the lives of families affected by mental illness. There are helpful links and resources on the website specific to families with children suffering from behavioral health concerns.

Public Citizens for Children and Youth

www.pccy.org

PCCY is an advocacy group dedicated to improving the lives of children in southeastern PA. PCCY's Child Healthwatch hotline is a phone line to call for help in applying for Medical Assistance or CHIP, and for help locating health care whether or not your child has health insurance.

For supporting this project, special thanks to:

***The Pew Charitable Foundation
and
The William Penn Foundation***

FOR MORE INFORMATION CONTACT:



Seven Benjamin Franklin Parkway
Philadelphia, PA 19103
Phone: 215.563.5848 Fax: 215.563.9442
email: info@pccy.org
www.pccy.org

Locations of Behavioral Health Centers



*Where to Find
Behavioral Health Centers*





**If you have a young child
with a behavioral health
concern and you need help
getting insurance or finding treatment,
call PCCY 215-563-5848 x17.**

www.pccy.org

WHERE TO GO FOR HELP

No	Name	Location	Phone/Website	Insurance	Services
Outpatient/Community-Based Services in Bucks County					
1	Bethanna	1030 2nd Street Pike Southampton, 18966	(215) 355-6500 www.bethanna.org	Medical Assistance	Counseling: I, F, G P, W
2	Bucks County Mental Health Clinic	1270 New Rodgers Rd. Suite F-10 Bristol, 19007	(215) 788-5730	Medical Assistance	Counseling: I, F P
3	Catholic Social Services	100 Levittown Pkwy. Levittown, 19054	(215) 945-2550	Sliding scale fee	Counseling: I, F G (as needed)
4	Catholic Social Services	607 West Street Rd. Warminster, 18974	(215) 957-6699	Sliding scale fee	Counseling: I, F G (as needed)
5	Family Service Association of Bucks County	708 North Shady Retreat Rd. Doylestown, 18901	(215) 757-6916 www.fsabc.org	Medical Assistance Sliding scale fee	Counseling: I, F D&A
6	Family Service Association of Bucks County	4 Cornerstone Dr. Langhorne, 19047	(215) 757-6916 www.fsabc.org	Medical Assistance Sliding scale fee	Counseling: I, F D&A
7	Family Service Association of Bucks County	515 West End Blvd. Quakertown, 18951	(215) 757-6916 www.fsabc.org	Medical Assistance Sliding scale fee	Counseling: I, F
8	Foundations Behavioral Health	833 East Butler Ave. Doylestown, 18901	(215) 340-1500 www.fbh.com	Medical Assistance CHIP	Counseling: I, F, G P, W
9	Growth Opportunity Center	82 Buck Rd. Holland, 18966	(215) 947-8654	Medical Assistance CHIP	Counseling: I, F, G
10	Indio Foundation, Inc.	1098 Washington Crossing Rd. Suite 1 Washington Crossing, 18977	(215) 321-6255	Sliding scale fee	Counseling: I, F
11	Lenape Valley Foundation (BSU) (EI BSU)	500 North West St. Doylestown, 18901	(215) 345-5300	Medical Assistance Sliding scale fee	Counseling: I, F P, W, ICM
12	Maternal Child Consortium (MCC)	800 Clarmont Ave. Suite B Bensalem, 19020	(267) 525-7000 (866) 338-4662 www.mccbensalem.com	Medical Assistance Sliding scale fee	Counseling: I, F Play, P
13	Pan American	1 N. Wilson Ave. Bristol, 19007	(215) 788-6080	Medical Assistance	Counseling: I

No	Name	Location	Phone/Website	Insurance	Services
14	Penn Foundation (BSU) (EI BSU)	807 Lawn Ave. Sellersville, 18960	(215) 257-6551 www.pennfoundation.org	Medical Assistance	Counseling (Traditional, Christian); I, F W, D&A
15	Penndel Mental Health Center (BSU)	1517 Durham Rd. Penndel, 19047	(215) 752-1541 www.penndelmhc.org	Medical Assistance Sliding scale fee	Counseling I P, W, FB, CM
Drug & Alcohol Counseling in Bucks County					
16	Aldie Foundation, Inc. (BSU)	3369 Progress Dr. Suite 100 Bensalem, 19020	(215) 642-3230 www.aldie.org	Medical Assistance Sliding scale fee	Counseling I, F, G
17	Aldie Foundation, Inc.	228 N Main St. Doylestown, 18901	(215) 345-8530 www.aldie.org	Medical Assistance Sliding scale fee	Counseling I, F, G
18	Rehab after Work	Hyde Park Office Complex Suite 711 Doylestown, 18901	(215) 348-1720 www.rehabafterwork.com	CHIP Sliding scale fee	Counseling I, F, G
19	Today Incorporated	1990 Woodbourne Rd. Newtown, 18940	(215) 968-4713 www.todayinc.org	Medical Assistance Free for uninsured	Counseling I, F, G
Specialized Services in Bucks County					
20	NHS Human Services	450 Lincoln Hwy. Fairless Hills, 19030	(215) 949-3230 www.nhsonline.org	Medical Assistance	ICM only
21	NOVA- Network of Victim Assistance	2370 York Rd. Suite B1 Jamison, 18929	(800) 675-6900 www.novabucks.org	Free	VVC Counseling I
Berks County Agencies that accept Bucks County Medical Assistance					
22	CONCERN- Professional Services for Children/Youth	22-24 N. Franklin St. Fleetwood, 19522	(610) 944-0445 www.concem4kids.org	Medical Assistance	Counseling I, F, G P, W
Montgomery County Agencies that accept Bucks County Medical Assistance					
23	Abington-Creekwood Center	3941 Commerce Ave. Willow Grove, 19001	(215) 481-5450	Medical Assistance	Counseling I, F, G
24	Central Montgomery MH/MR	1201 DeKalb St. Norristown, 19401	(610) 279-9270	Medical Assistance	D&A: I
25	Creative Health Services	361 High St. Pottstown, 19464	(610) 327-1503	Medical Assistance	D&A: I

No	Name	Location	Phone/Website	Insurance	Services
26	Growth Opportunity Center	2910 Franks Rd. Huntington Valley, 19006	(215) 947-8654	Medical Assistance CHIP	Counseling I, F, G
27	Indian Creek Foundation	420 Cowpath Rd. Souderton, 18964	(267) 203-1500 www.indiancreekfoundation.org	Medical Assistance	W
28	Milestones Community Health Care, Inc. Deaf Services Center	614 North Easton Rd. Glenside, 19023	(215) 884-5566 www.salisb.com	Medical Assistance	DC Counseling I, F, G P, W
29	Northwestern Human Services of Montgomery County	400 N. Broad St. Lansdale, 19446	(215) 631-7827 www.nhsonline.org	Medical Assistance	D&A: I

Philadelphia County Agencies that accept Bucks County Medical Assistance

30	Assessment and Treatment Alternatives	1225 Vine St. 19107	(215) 405-2100 www.atainc.org	Medical Assistance Sliding scale fee	Counseling I, F P
31	Elwyn	4040 Market St. 19104	(215) 895-5500 www.elwyn.org	Medical Assistance	Counseling I, F, G W
32	Joseph J. Peters	100 S. Broad St. 17th Floor 19110	(215) 701-1560 www.jjp.org	Medical Assistance	SAV&O Counseling I, G P
33	Northwestern Human Services	11082 Knights Rd. 19154	(215) 632-9040 www.nhsonline.org	Medical Assistance	Counseling I, F P, EI, ICM
34	Pan American	4519 Fifth St. 19140	(215) 457-1620	Medical Assistance	Counseling I, F P
35	Path	8220 Castor Ave. 19152	(215) 728-4565	Medical Assistance	Counseling I, F P
36	Tabor Children's Services	57 E. Aramat St. 19027	(215) 842-4800 www.tabor.org	Medical Assistance	Counseling I, F P

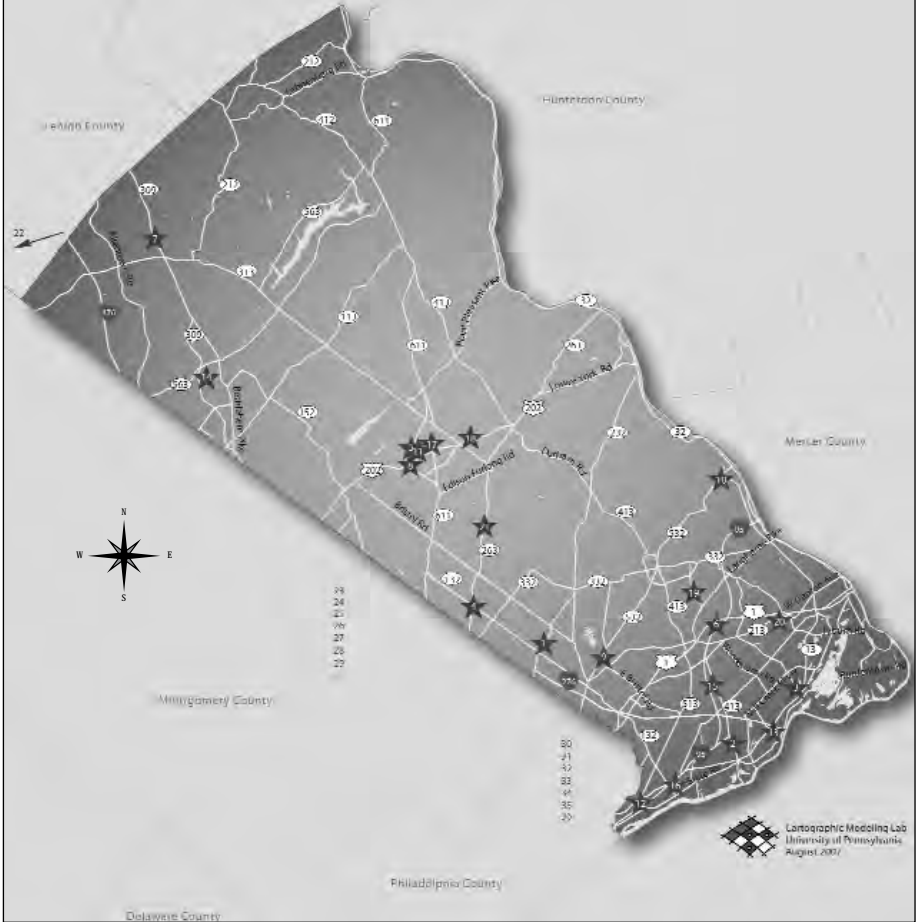
Counseling Services Codes

I - Individual • F - Family • G - Group • D&A - Drug and Alcohol • SAV&O - Sexual Abuse Victims & Offenders
DC - Deaf Community • VVC - Victims of Violent Crimes

Other Services Codes

P - Psychiatric • W - Wraparound • ICM - Intensive Case Management • Play - Play Therapy
FB - Family Based • CM - Case Management • EI - Early Intervention

Locations of Behavioral Health Centers



- Key -

Outpatient/Community-Based Services in Bucks County

- 1 Bethanna
- 2 Bucks County Mental Health Clinic
- 3 Catholic Social Services
- 4 Catholic Social Services
- 5 Family Service Association of Bucks County
- 6 Family Service Association of Bucks County
- 7 Family Service Association of Bucks County
- 8 Foundations Behavioral Health
- 9 Growth Opportunity Center
- 10 Indio Foundation, Inc.
- 11 Lenape Valley Foundation (BSU) (EI BSU)
- 12 Maternal Child Consortium (MCC)
- 13 Pan American
- 14 Penn Foundation (BSU) (EI BSU)
- 15 Pennel Mental Health Center (BSU)

Drug & Alcohol Counseling in Bucks County

- 16 Aldie Foundation, Inc. (BSU)
- 17 Aldie Foundation, Inc.
- 18 Rehab After Work
- 19 Today Incorporated

Specialized Services in Bucks County

- 20 NHS Human Services
- 21 NOVA- Network of Victim Assistance

Berks County Agencies that accept Bucks County Medical Assistance

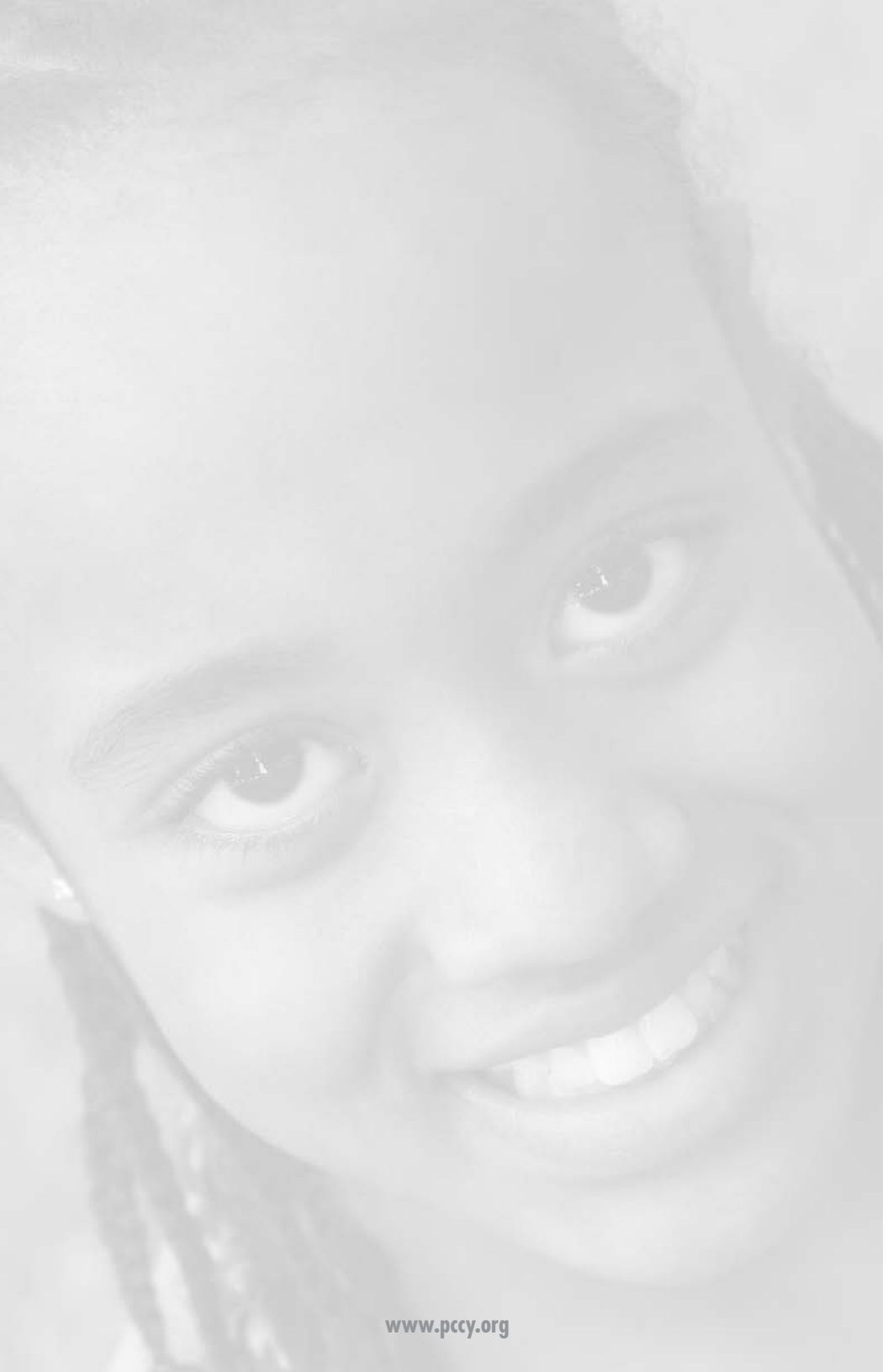
- 22 CONCERN- Professional Services for Children/Youth

Montgomery County Agencies that accept Bucks County Medical Assistance

- 23 Abington-Creekwood Center
- 24 Central Montgomery MH/MR
- 25 Creative Health Services
- 26 Growth Opportunity Center
- 27 Indian Creek Foundation
- 28 Milestones Community Health Care, Inc. Deaf Services Center
- 29 Northwestern Human Services of Montgomery County

Philadelphia County Agencies that accept Bucks County Medical Assistance

- 30 Assessment and Treatment Alternatives
- 31 Elwyn
- 32 Joseph J. Peters
- 33 Northwestern Human Services
- 34 Pan American
- 35 Path
- 36 Tabor Children's Services



Because things change so quickly and agencies may move or change phone numbers, if you try to contact an agency and find out that the information in this guide is outdated, please give us a call so that we can make the necessary corrections.

215-563-5848 x13



www.pccy.org