



PENNSBURY SCHOOL DISTRICT

134 YARDLEY AVENUE • P.O. BOX 338 • FALLSINGTON, PENNSYLVANIA 19058-0338

November 3, 2022

Dear Pennsbury Families,

We are writing to provide another transportation update. Although many of our bus runs are arriving at their target times, several are chronically late. When bus routes were developed in August we had 93 drivers. Due to a variety of reasons, we are currently down ten drivers. This has resulted in combining bus runs, adding stops, or having the same driver complete multiple runs in the same school. We chose this path versus canceling runs.

Here is what we are doing to improve the situation:

- Our transportation staff is working diligently to rebalance several runs with the hope that our students will arrive closer to their target times. We recognize that some families have received multiple time changes, and we ask for your continued patience as we work this out.
- When route changes are made, students will receive a paper notification from their bus driver, and parents will receive an email. For example: "Bus 350 parents, your route has been adjusted, and your child was given route change information. This information is also available in PowerSchool." **We hope to send this at least 24 hours prior to the changes.**

General Reminders:

- Bus alerts through Stopfinder are tied to the GPS system on each bus. **If a bus is out of commission or a substitute driver is completing a run, you will not receive alerts through Stopfinder.** We are aware that some buses currently in service are not registering on Stopfinder. We are working with the company to troubleshoot the problem.
- As a general rule of thumb, students should arrive at their bus stop 5 minutes prior to the scheduled pick-up time and remain there at least 5 minutes after the scheduled pick-up time. If a bus is running late, parents will be notified via email, **so please monitor your email if your child's bus has not arrived at its scheduled time.**
- If your child no longer attends one of our schools, or you are not using district transportation this year, please contact transportation so we can adjust our bus runs accordingly.
- We are continually working to recruit and train drivers (if you or someone you know is interested in driving for Pennsbury, [click this link](#)).

If you need transportation assistance, please contact transportation@pennsburyisd.org or 215-428-4100, ext. 10076. All messages will be returned as soon as possible.

Thank you for your patience and understanding. The safe transportation of over 10,000 students is our primary concern, and we are committed to doing everything we can to address this situation.

Sincerely,

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